

Privacy Policies & General Data Protections Regulations

1. Background

This privacy notice lets you know what happens to any personal data that you give to us, or any that we may collect from or about you. It applies to all services and transactions, and instances where we collect your personal data.

This privacy notice applies to personal information processed by or on behalf of K1ng Consulting Ltd.

K1ng Consulting Ltd. Privacy Policy

Use the links below to find out more about how we use your personal information:

- [Who are we and how do you contact us and our Data Protection Officer?](#)
- [What kinds of personal information about you do we process?](#)
- [What is the source of your personal information?](#)
- [What are the legal grounds for our processing of your personal information \(including when we share it with others\)?](#)
- [What should you do if your personal information changes?](#)
- [For how long is your personal information retained by us?](#)
- [What are your rights under data protection laws?](#)

Changes to this privacy notice

We may change this privacy notice from time to time by updating this page in order to reflect changes in the law and/or our privacy practices. We encourage you to check this privacy notice for changes whenever you visit our website:

www.K1ngConsulting.com

K1ng Consulting Ltd and our Data Protection Officer

We're the K1ng Consulting Ltd, 10 Johns Avenue, Hendon, NW4 4EN is a company incorporated and registered in England and in Wales - no. 12338625

We are a data controller of your personal data. K1ng Consulting Ltd, which provides you with our services and facilitate your transactions are named at the start of these terms and conditions. K1ng Consulting Ltd company.

We have a dedicated data protection officer ("DPO"). You can contact the DPO using the details below or by writing to the above address, marking it for the attention of The DPO c/o Mr Moshe King or going to [Contact Us](#).

2. What kinds of personal information about you do we process?

Personal information that we'll process in connection with all of our products and services, if relevant, includes:

- **Personal and contact details**, such as title, full name, contact details and contact details history
- **Your date of birth, gender and/or age**
- **Your nationality**, if needed for the service or transaction
- **Details of beneficiaries**, such as joint venture partners, named entities, beneficiaries of our services
- **Family members** (if relevant to the transaction or service)
- **Records of your contact with us** such as via the phone number and, if you get in touch with us online using our online services or via smartphone apps, details such as your mobile phone location data, IP address and MAC address
- **Transactions and services** engaged with us, as well as have been interested in
- **The usage of our services**, any call meetings and viewings and whether those meetings or viewings progressed to transactions or not (and details related to this)
- **Marketing to you and analysing data**, including history of those communications, whether you open them or click on links, and information about products or services we think you may be interested in, and analysing data to help target offers to you that we think are of interest or relevance to you. Offers may include our consultation services, Flats, Houses, Development and Land investment opportunities with or without planning, Hotels, HMOs, Student accommodation, pure income deals, trophy assets, and any of our other services
- **Information we obtained from third parties**, relevant to any transactions such as, marketing / sales, Lettings or acquisitions of your opportunities
- **Information about your property**, such as location, value, number of rooms, property type and building work you've had done
- **Financial details about your or company**, such as your salary and details of other income, details of your savings, details of your expenditure, and payment method(s) which would be relevant for the transaction, such as Proof of Funds.
- **Details about all of your existing borrowings and loans**, if relevant
- **Information about your employment status**, if relevant
- **Information about your property occupier status**, such as whether you are a tenant, live with parents or are an owner occupier of the property where you live at the time of your application
- **Your residency and/or citizenship status**, if relevant, such as your nationality, your length of residency in the UK and/or whether you have the permanent right to reside in UK
- **Your marital status, family, lifestyle or social circumstances**, if relevant to the product (for example, the number of dependents you have or if you are a widow or widower)

- **Insights about you and our customers** gained from analysis or profiling of customers
 - Where relevant, **information about any guarantor** which you provide in any transaction
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3. What is the source of your personal information?

We'll collect personal information from the following general sources:

- From you directly, and any information from company members, associates or beneficiaries of our services
 - Information generated about you when you use our services
 - From a finance broker or other intermediary (for example, lawyers, tradesmen or other agency) who we work with to provide services or quote to you
 - Business partners (for example, financial services institutions, insurers), account beneficiaries, or others who are a part of providing your services or operating our business
 - From other sources such as Fraud Prevention Agencies, Credit Reference Agencies, other lenders, HMRC, DWP, publically available directories and information (for example, telephone directory, social media, internet, news articles), debt recovery and/or tracing agents, other organisations to assist in prevention and detection of crime, police and law enforcement agencies
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4. What do we use your personal data for?

We use your personal data, including any of the personal data listed in section 1 above, for the following purposes:

- Assessing an application for a service, including considering whether or not to offer you the opportunity or service, the price, the risk of doing so, availability of funding method
- Managing the service and transactions you have with us
- Updating your records, tracing your whereabouts and recovering debt (if relevant)
- Managing any aspect of the service
- To make automated decisions on whether to offer you an opportunity or service
- To perform and/or test the performance of, our products, services and internal processes
- To improve the operation of our business and that of our business partners
- To follow guidance and best practice under the change to rules of governmental and regulatory bodies

- For management and auditing of our business operations including accounting
- To carry out checks at Credit Reference and Fraud Prevention Agencies pre-application, at application, and periodically after that (where relevant)
- To monitor and to keep records of our communications with you and our staff (see below)
- To administer our good governance requirements, such as internal reporting and compliance obligations or administration required for Annual General Meeting (“AGM”) processes
- For market research and analysis and developing statistics
- Assessing and profiling aspects of your purchases and investments
- For direct marketing communications and related profiling to help us to offer you relevant opportunities and services, including deciding whether or not to offer you certain opportunities and services. We’ll send marketing to you by SMS, email, phone, post, social media and digital channels (for example, using Facebook and Linked In). Offers may relate to any of our opportunities and services
- To provide personalised content and services to you, such as tailoring our opportunities and services, our digital customer experience and offerings, and deciding which offers or promotions to show you on our digital channels
- To develop new opportunities and services and to review and improve current opportunities and services
- To comply with legal and regulatory obligations, requirements and guidance
- To provide insight and analysis of our customers & clients both for ourselves and for the benefit of business partners either as part of providing opportunities or services, helping us improve opportunities or services, or to assess or improve the operating of our businesses
- To share information, as needed, with business partners (for example, financial services institutions, lawyers), account beneficiaries, service providers or as part of providing and administering our products and services or operating our business
- To facilitate the sale of one or more parts of our business

5. What are the legal grounds for our processing of your personal information (including when we share it with others)?

We rely on the following legal bases to use your personal data:

1. **Where it is needed to provide you with our services or transactions**, such as:
 - a) Assessing an application for an opportunity or service you hold with us, including consider whether or not to offer you the opportunity, the price, the payment methods available and the conditions to attach
 - b) Managing transactions and services you hold with us
 - c) Updating your records, tracing your whereabouts to contact you about your account and doing this for recovering debt (where appropriate)

- e) All stages and activities relevant to managing the transaction or service including enquiry, application, administration and management of accounts, illustrations, requests for transfers of equity, setting up/changing/removing guarantors
- f) For some of our profiling and other automated decision making to decide whether to offer you an opportunity and/or service, particular payment method and the price or terms of this

2. Where it is in our legitimate interests to do so, such as:

- a) Managing your opportunities and services relating to that, updating your records, tracing your whereabouts to contact you about your account and doing this for recovering debt (where appropriate)
- b) To perform and/or test the performance of, our opportunities, services and internal processes
- c) To follow guidance and recommended best practice of government and regulatory bodies
- d) For management and audit of our business operations including accounting
- e) To carry out searches at Credit Reference Agencies pre-application, at the application stage, and periodically after that. Where you have been introduced to us by a broker or other intermediary they may do these searches on our behalf
- f) To carry out monitoring and to keep records of our communications with you and our staff (see below)
- g) To administer our good governance requirements and those of other members of our Group, such as internal reporting and compliance obligations or administration required for AGM processes
- h) For market research and analysis and developing statistics
- i) For direct marketing communications and related profiling to help us to offer you relevant opportunities and services, including deciding whether or not to offer you certain opportunities and services. We will send marketing to you by SMS, email, phone, post and social media and digital channels (for example, using Facebook Custom Audiences and Google Custom Match
- j) Subject to the appropriate controls, to provide insight and analysis of our customers to business partners either as part of providing products or services, helping us improve products or services, or to assess or to improve the operating of our businesses
- k) For some of our profiling and other automated decision making
- l) Where we need to share your personal information with people or organisations in order to run our business or comply with any legal and/or regulatory obligations

3. To comply with our legal obligations

4. With your consent or explicit consent:

- a) For some direct marketing communications
- b) For some of our profiling and other automated decision making

5. For a **public interest**, such as:

- a) Processing of your special categories of personal data such as about your criminal records information (including alleged offences)

6. When do we share your personal information with other organisations?

We may share information with the following third parties for the purposes listed above:

- K1ng Consulting Ltd service providers
- Business partners (for example, financial services institutions, insurers, lawyers), beneficiaries, or others who are a part of providing your transactions and services or operating our business
- Governmental and regulatory bodies such as HMRC, the Financial Conduct Authority, the Prudential Regulation Authority, the Ombudsman, the Information Commissioner's Office and under the Financial Services Compensation Scheme
- Other organisations and businesses who provide services to us such as debt recovery agencies, back up and server hosting providers, IT software and maintenance providers, document storage providers and suppliers of other back office functions
- Credit Reference and Fraud Prevention Agencies (see below)

7. How and when can you withdraw your consent?

Where we're relying upon your consent to process personal data, you can withdraw this at any time by contacting us using the details below.

8. Is your personal information transferred outside the UK or the EEA?

We're based in the UK but sometimes your personal information may be transferred outside the European Economic Area, which will only ever be done with your consent at the time of a transaction

9. How do we share your information with credit reference agencies?

To process your application (where relevant), we'll perform credit and identity checks on you with one or more credit reference agencies (**CRAs**). Where you take insurance, financial or credit services from us / introduced third party we may also make periodic searches at CRAs to manage your account with us we may also be obligate to do this under Anti-Money Laundering legislation. To do this we'll supply your personal information to CRAs and they will give us information about you. This will include information from your credit application and about your financial situation and financial history. CRAs will supply to us both public (including the electoral register) and shared credit, financial situation and financial history information and fraud prevention information.

We'll use this information to:

- Assess your creditworthiness and whether you can afford to take the Opportunity or Service
- Verify the accuracy of the data you have provided to us
- Prevent criminal activity, fraud and money laundering
- Manage your account(s)
- Assess payment methods available to you
- Trace and recover debts
- Make sure any offers provided to you are appropriate to your circumstances

We'll continue to exchange information about you with CRAs while you have a relationship with us. We'll also notify the CRAs about your settled accounts. If you borrow and don't repay in full and on time, CRAs will record the outstanding debt. This information may be given to other organisations by CRAs. **The identities of the CRAs, their role as fraud prevention agencies, the data they hold, the ways in which they use and share personal information, data retention periods and your data protection rights with the CRAs are explained in more detail on our website.**

When CRAs receive a search from us they will place a search footprint on your credit file that may be seen by other lenders.

If you're making a joint application, or tell us that you have a spouse or financial associate, we'll link your records together, so you should make sure you discuss this with them, and share with them this information, before lodging the application. CRAs will also link your records together and these links will remain on your and their files until such time as you or your partner successfully files for a disassociation with the CRAs to break that link.

10. What should you do if your personal information changes?

You should tell us so that we can update our records using the details in the Contact Us section of our website. We'll then update your records if we can. We will endeavour to make contact with you intermittently as well.

11. Do you have to provide your personal information to us?

We're unable to provide you with our opportunities or services if you do not provide certain information to us. In cases where providing some personal information is optional, we'll make this clear to you as and when.

12. Do we do any monitoring involving processing of your personal information?

In this section monitoring means any: listening to, recording of, viewing of, intercepting of, or taking and keeping records (as the case may be) of calls, email, text messages, social media messages, in person (face to face) meetings and other communications.

We may monitor where permitted by law and we'll do this where the law requires it, or to comply with regulatory rules, to prevent or detect crime, in the interests of protecting the security of our communications systems and procedures and for quality control and staff training purposes. This information may be shared for the purposes described above.

13. What about other automated decision-making?

We sometimes make decisions about you using only technology, where none of our employees or any other individuals have been involved. For instance, we may do this to decide: whether to offer you a opportunity or service, to determine the risk of doing so, the price we will offer or type of opportunity, assess lending, insurance and business risks, or to assess what payment methods we can offer you.

We'll do this where it is necessary for entering into or performing the relevant contract, is authorised by laws that apply to us, or is based on your explicit consent.

14. For how long is your personal information retained by us?

Unless we explain otherwise to you, we'll hold your personal information based on the following criteria:

- For as long as we have reasonable business needs, such as managing our relationship with you and managing our operations
 - For as long as we provide opportunities and/or services to you and then for as long as someone could bring a claim against us; and/or
 - Retention periods in line with legal and regulatory requirements or guidance.
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15. What are your rights under data protection laws?

Here is a list of the rights that all individuals have under data protection laws. They don't apply in all circumstances. If you wish to use any of them, we'll explain at that time if they are engaged or not. The right of data portability is only relevant from May 2018.

- The right **to be informed** about the processing of your personal information
- The right to have your personal information **corrected if it is inaccurate** and to have **incomplete personal information completed**
- The right **to object** to processing of your personal information
- The right **to restrict processing** of your personal information
- The right **to have your personal information erased** (the "right to be forgotten")
- The right to **request access** to your personal information and to obtain information about how we process it
- The right to **move, copy or transfer your personal information** ("data portability")
- Rights in relation to **automated decision making which has a legal effect or otherwise significantly affects you**

You have the right to complain to the Information Commissioner's Office, which enforces data protection laws: <https://ico.org.uk/>. You can contact us using the details below.

Organisation Name: ***K1ng Consulting Ltd***

Reference Number: **ZA590581**

16. Your right to object

You have the right to object to certain purposes for processing, in particular to data processed for direct marketing purposes and to data processed for certain reasons based on our legitimate interests. You can contact us by going to the [**Contact Us**](#) section of our website to exercise these rights.

17. What are your marketing preferences and what do they mean?

We may use your home address, phone numbers, email address and social media or digital channels (for example, Facebook, Google, Linked-in and message facilities in other platforms) to contact you according to your marketing preferences. You can stop our marketing at any time by contacting us using the details below or by following the instructions in the communication.

Contact Us

If you have any questions about this privacy notice, or if you wish to exercise your rights or contact the DPO, you can contact us by going to the [Contact Us](#) section of our website. Alternatively, you can write to K1ng Consulting Ltd, 10 Johns Avenue, Hendon, NW4 4EN marking it for the attention of the DPO.